Student Orientation: Frist Nursing Informatics Center

Betsy Weiner, PhD, RN-BC, FACMI, FAAN
Senior Associate Dean for Informatics

Ryan McNew, BS, CNE
Manager, FNIC Support Services
Frist Nursing Informatics Center (2nd Floor Frist)
Fall Computer Lab Hours

- Monday – Thursday: 7:00am – 8:00pm
- Friday: 7:00am – 6:00pm
- Saturday & Sunday: 1:00pm – 5:00pm

Mazo Freeman (615-343-3950 or Mazo.Freeman@Vanderbilt.edu)
Lab Printing (VUPrint)

▸ Five cents a copy after first 500 copies per semester
Informatics

- Specialty that integrates nursing science, computer & information science, and cognitive science to manage, communicate, and expand data, information, knowledge, and wisdom in nursing practice

- Also a process
Wide Range of Technology Choices
Program Technical Requirements

- https://nursing.vanderbilt.edu/tools/techrequirements.php
Network

▶ Home Requirements
   — High Speed Internet Access
   — Satellite service not recommended
   — 3G service not recommended

▶ Vanderbilt Wireless Configurations
   — Support Staff Scot Loerch, Mo Johnson, & Tim Groves in FH 244
Web Browsers

- Various applications work best with different browsers

- Check Tech Tools to see which is recommended for each software application

- No one standard browser works everything!
Email and VUnet IDs

▶ Use your Vanderbilt email for all communications

▶ Do not forward your Vanderbilt email to an external email account

▶ If you have clinical at VUMC, you will receive a second VUnet ID for Medical Center access to their electronic health record (will have corresponding email address)

▶ You may forward that VUMC email to your VU email
Free Software for Vanderbilt Students
Tech Tools
Support Services

Support Services Directory

Classroom Support
Area Code (615)
- Clay Sturgeon (615-339-3300; Cell: 919-2867)
- Greg Tipton (615-0158; Cell: 919-2843)
- Madeleine Freeman (615-0952)
- Ryan McNee (615-0340; Cell: 613-3743)
- John Norris (615-3400; Cell: 609-9963)
- Olivia Harris (615-5654)

Support for VUSN Computers
Area Code (615)
- Scot Lourie (615-3400; Cell: 919-2547; AE)
- Maurice Johnson (615-3400; Cell: 609-6796; AE)
- Tim Owens (615-0900; Cell: 732-9012; AE)
- Ryan McNee (615-0340; Cell: 613-3743; AE)
- John Norris (615-3400; Cell: 609-9963; AE)
- Clay Sturgeon (615-339-3300; Cell: 919-2867; Lab/Classroom)
- Greg Tipton (615-0158; Cell: 919-2843; Lab/Classroom)
Course Management
Mac Users

- Will need to install Windows
- View video tutorial to self install
Conferencing

Skype for Business (formerly Microsoft Lync) – communication tool that combines voice, video, teleconferencing, and instant messaging

Photo retrieved from https://www.skype.com/en/business/skype-for-business/
BlueJeans

▶ Cloud-based enterprise video communications
▶ Requires video camera and consistent network connection
▶ Can be used on tablets and smartphones
▶ See Tech Tools

Social Media – Be Responsible!
Technical Problem Solving

Look for Patterns

— When did you first notice the problem?
— Check basics first: mistyped passwords
— What happens right before and after your attempt to do what you need to do?
— Has anything changed on your computer or with your personal information (i.e. did you recently change your name or install new software or updates?)
— Communicate the evidence clearly (i.e. provide the course and section number, the content area heading, your Vunet username, wording of any error messages)