Student Orientation: Frist Nursing Informatics Center

Betsy Weiner, PhD, RN-BC, FACMI, FAAN
Senior Associate Dean for Informatics

Ryan McNew, BS, CNE
Manager, FNIC Support Services

Tim Groves, MBA
Lead Technical Support Specialist

Jeff Gordon, PhD
Professor
Frist Nursing Informatics Center (2nd Floor Frist)
Fall Computer Lab Hours

- **Monday – Thursday**: 7:00am – 8:00pm
- **Friday**: 7:00am – 6:00pm
- **Saturday & Sunday**: 1:00pm – 5:00pm

Mazo Freeman (615-343-3950 or Mazo.Freeman@Vanderbilt.edu)
Lab Printing (VUPrint)

- Six cents a copy for black/white
- Twenty-five cents a copy for color

Message about your print job

Print job Microsoft Word - Document1 (0 Color Pages, 1 Black and White pages) has a total cost of $0.06.

Your current balance is $0.00.

This amount may be a combination of the value of your printing plan, plus any funds in your Commodore Cash account.

Click YES to Print or NO to cancel
Informatics

- Specialty that integrates nursing science, computer & information science, and cognitive science to manage, communicate, and expand data, information, knowledge, and wisdom in nursing practice
- Also a process
Wide Range of Technology Choices

Photos Courtesy of VUSN FNIC
Program Technical Requirements

- https://nursing.vanderbilt.edu/tools/techrequirements.php
Network

- Home Requirements
  - High Speed Internet Access
  - Satellite service not recommended
  - 3G service not recommended

- Vanderbilt Wireless Configurations
  - Support Staff Scot Loerch, Mo Johnson (FH 244) & Tim Groves (FH 265)
Web Browsers

- Chrome is the recommended browser for Brightspace
- Various applications work best with different browsers
- Check Tech Tools to see which is recommended for each software application
- No one standard browser works everything!
Email and VUnet IDs

- Use your Vanderbilt email for all communications
- Do not forward your Vanderbilt email to an external email account
- If you have clinical at VUMC, you will receive a second VUnet ID for Medical Center access to their electronic health record (will have corresponding email address)
- You may forward that VUMC email to your VU email

Graphic courtesy of Pixabay.com
Free Software for Vanderbilt Students

https://it.vanderbilt.edu/software-store/
Tech Tools

Welcome New Students!

Latest News

https://nursing.vanderbilt.edu/tools/index.php
Support Services

https://nursing.vanderbilt.edu/tools/support_directory.php
Course Management

https://nursing.vanderbilt.edu/knowledge-base/knowledgebase/how-to-navigate-this-course
Conferencing

Skype for Business (formerly Microsoft Lync) – communication tool that combines voice, video, teleconferencing, and instant messaging

Messing, meetings, and screen sharing all in one app that works with Office.

Photo retrieved from https://www.skype.com/en/business/skype-for-business/
BlueJeans

- Cloud-based enterprise video communications
- Requires video camera and consistent network connection
- Can be used on tablets and smartphones
- See Tech Tools

Photo courtesy of https://collaboration.bluejeans.com/video-communications-trial-2016-nam?utm_content=Branded-A1_Video_Conference-Broad&k_clipid=b2ed7oe9-ee19-4567-98ef-588e8e7d5da7&Tracking=G0OGLE|/UI/SB-NAM-Branded-General-Video%20Conference|bluejeans%20Video%20Conference&gclid=CL_M-6qyc4CFQ02gQodatsC6w
Social Media – Be Responsible!

https://web.vanderbilt.edu/resources/social-media/
Phishing

▶ Don’t trust the sender.
▶ Is the email written in proper English or poorly written?
▶ What is the email trying to get you to do?
▶ Hover over the URL BEFORE clicking!
Technical Problem Solving

▶ Look for Patterns
— When did you first notice the problem?
— Check basics first: mistyped passwords
— What happens right before and after your attempt to do what you need to do?
— Has anything changed on your computer or with your personal information (i.e. did you recently change your name or install new software or updates?)
— Communicate the evidence clearly (i.e. provide the course and section number, the content area heading, your VUnet username, wording of any error messages)
Technology and Informatics are Important for Success!

Your Frist Nursing Informatics Center