Student Orientation: Frist Nursing Informatics Center

Betsy Weiner, PhD, RN-BC, FACMI, FAAN
Senior Associate Dean for Informatics

Ryan McNew, BS, CNE
Manager, FNIC Support Services
Frist Nursing Informatics Center (2\textsuperscript{nd} Floor Frist)

Photo Courtesy of VUSN FNIC
Fall Computer Lab Hours

- Monday – Thursday: 7:00am – 8:00pm
- Friday: 7:00am – 6:00pm
- Saturday & Sunday: 1:00pm – 5:00pm

Mazo Freeman (615-343-3950 or Mazo.Freeman@Vanderbilt.edu)
Lab Printing (VUPrint)

- Five cents a copy after first 500 copies per semester
Informatics

▶ Specialty that integrates nursing science, computer & information science, and cognitive science to manage, communicate, and expand data, information, knowledge, and wisdom in nursing practice

▶ Also a process
Wide Range of Technology Choices
Program Technical Requirements

• https://nursing.vanderbilt.edu/tools/techrequirements.php
Network

Home Requirements
— High Speed Internet Access
— Satellite service not recommended
— 3G service not recommended

Vanderbilt Wireless Configurations
— Support Staff Scot Loerch, Mo Johnson, & Tim Groves in FH 244
Web Browsers

▶ Various applications work best with different browsers

▶ Check Tech Tools to see which is recommended for each software application

▶ No one standard browser works everything!
Email and VUnet IDs

▸ Use your Vanderbilt email for all communications

▸ Do not forward your Vanderbilt email to an external email account

▸ If you have clinical at VUMC, you will receive a second VUnet ID for Medical Center access to their electronic health record (will have corresponding email address)

▸ You may forward that VUMC email to your VU email
Free Software for Vanderbilt Students
Support Services

Support Services Directory

Classroom Support
Area Code (615)
- Clay Sturgeon (343-3232; Cell: 491-2877)
- Greg Tipton (343-0158; Cell: 491-2943)
- Mozz Freeman (343-992)
- Ryan McIntire (343-0340; Cell: 613-3743)
- John Norfleet (343-3400; Cell: 600-9983)
- Olivia DAVIS (875-5634)

Support for VUSN Computers
Area Code (615)
- Scott Lorich (343-8823; Cell: 491-2547) (AE)
- Maurice Johnson (343-2726; Cell: 606-6760) (AE)
- Tim Davis (875-9060; Cell: 732-9032) (AE)
- Ryan McIntire (343-0340; Cell: 613-3743) (AE)
- John Norfleet (343-3400; Cell: 600-9983) (AE)
- Clay Sturgeon (343-3232; Cell: 491-2877) (Lab/Classroom)
- Greg Tipton (343-0158; Cell: 491-2943) (Lab/Classroom)
Course Management
Mac Users

▶ Will need to install Windows

▶ View video tutorial to self install
Conferencing

▶ Skype for Business (formerly Microsoft Lync) – communication tool that combines voice, video, teleconferencing, and instant messaging

Photo retrieved from https://www.skype.com/en/business/skype-for-business/

Message, meetings, and screen sharing all in one app that works with Office.
BlueJeans

- Cloud-based enterprise video communications
- Requires video camera and consistent network connection
- Can be used on tablets and smartphones
- See Tech Tools
Social Media – Be Responsible!
Technical Problem Solving

▶ Look for Patterns

— When did you first notice the problem?
— Check basics first: mistyped passwords
— What happens right before and after your attempt to do what you need to do?
— Has anything changed on your computer or with your personal information (i.e. did you recently change your name or install new software or updates?)
— Communicate the evidence clearly (i.e. provide the course and section number, the content area heading, your Vunet username, wording of any error messages)