STUDENT ORIENTATION: FRIST NURSING INFORMATICS CENTER

Betsy Weiner, PhD, RN-BC, FACMI, FAAN
Senior Associate Dean for Informatics

Ryan McNew, MSHI, Assistant Director, FNIC

Tim Groves, MBA, Lead Tech Support Specialist, FNIC

Jeff Gordon, PhD, Informatics Professor
Frist Nursing Informatics Center (2nd Floor Frist)
## Fall Computer Lab Hours

<table>
<thead>
<tr>
<th>Days</th>
<th>Hours</th>
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<tbody>
<tr>
<td>Monday – Thursday</td>
<td>7:00am – 8:00pm</td>
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<tr>
<td>Friday</td>
<td>7:00am – 6:00pm</td>
</tr>
<tr>
<td>Saturday &amp; Sunday</td>
<td>Open During Block Schedules</td>
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</tbody>
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Mazo Freeman  (615-343-3950 or Mazo.Freeman@Vanderbilt.edu)
Lab Printing (VUPrint)

- **6 cents** per page for black & white
- **25 cents** for color

Message about your print job

- Print job Microsoft Word - Document1 (0 Color Pages, 1 Black and White pages) has a total cost of $0.06.
- Your current balance is $0.00.
- This amount may be a combination of the value of your printing plan, plus any funds in your Compuone Cash account.
- Click YES to Print or NO to cancel.
Informatics

- Specialty that integrates nursing science, computer & information science, and cognitive science to manage, communicate, and expand data, information, knowledge, and wisdom in nursing practice
- Also a process

Photo Courtesy of VUSN FNIC
Wide Range of Technology Choices

Greetings from Our Dean

Photos Courtesy of VUSN FNIC; iPads: Apple.com
Program Technical Requirements

- https://nursing.vanderbilt.edu/tools/techrequirements.php

- Check this page and double check with your Specialty Director about which products they will be using!
Network

▶ Home Requirements
  — High Speed Internet Access
  — Satellite service *not recommended*
  — Cellular networks (3G, 4G LTE, Hotspots, etc.) *not recommended*

▶ Vanderbilt Wireless Configurations
  — 8:00 – 3 Tuesday, and by appointment*
    Open Hallway area in tunnel behind Annex

*Support Staff Scot Loerch (FH244) & Tim Groves (FH 265)
Web Browsers

- Various applications work best with different browsers
- Check Tech Tools to see which is recommended for each software application
- No one standard browser works everything!
Email and VUnet IDs

- Use your Vanderbilt email for all communications
- Do not forward your Vanderbilt email to an external email account
- If doing clinical at VUMC, you will receive a second VUnet ID for Medical Center access to their electronic health record (will have corresponding email address)
- You may forward that VUMC email to your VU email
Free Software for Vanderbilt Students

https://it.vanderbilt.edu/software-store/
Tech Tools

Welcome New Students!
We are delighted to have the opportunity to welcome you to the 2015 class.

Latest News
Support Services

https://nursing.vanderbilt.edu/tools/support_directory
Course Management
Conferencing

**Skype for Business** (formerly Microsoft Lync) – communication tool that combines voice, video, teleconferencing, and instant messaging

BlueJeans

- Cloud-based enterprise video communications
- Requires video camera and consistent network connection
- Can be used on tablets and smartphones
- See Tech Tools

Social Media – Be Responsible!

Photo: Pixabay.com
Phishing

▶ Don’t trust the sender.
▶ Is the email written in proper English or poorly written?
▶ What is the email trying to get you to do?
▶ Hover over the URL BEFORE clicking!
Technical Problem Solving

Look for Patterns

— When did you first notice the problem?
— Check basics first: mistyped passwords
— What happens right before and after your attempt to do what you need to do?
— Has anything changed on your computer or with your personal information (i.e. did you recently change your name or install new software or updates?)
— Communicate the evidence clearly (i.e. provide the course and section number, the content area heading, your VUnet ID username, wording of any error messages)
Technology and Informatics are Important for Success!

Your First Nursing Informatics Center